

# RESTORE

## PHYSICAL THERAPY

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2/20/2023

Dear patients affected by the WebPT information disclosure,

As you know, we make every effort to provide the highest quality of care to each one of our patients. Additionally, we do our utmost to comply with all regulations that govern Restore Physical Therapy, especially concerning patient privacy or protected health information (PHI). Unfortunately, accidents and errors happen, so we are notifying you that our Electronic Medical Record vendor inadvertently disclosed some of your account information to other therapy clinics.

The data elements exposed were:

- Your name
- Case number
- Case creation
- Clinic name-evaluation date
- Last date seen
- Primary diagnosis
- Primary insurance
- Primary treatment clinic
- Referring physician/referring physician group
- Related cause
- Secondary insurance
- Visit count for the case
- Referral date.

The following information WAS NOT disclosed:

- Social security number
- Date of birth
- Insurance number
- Address
- Driver's license number
- Other sensitive information

We feel strongly that neither "personal or medical identity theft" are issues because of the limited amount of information. Based on our internal investigation, we feel that there is little to no need for any intervention on your part because the information that is the subject of this letter has a low impact if accessed without other identifiers such as policy numbers, social security numbers, etc.

As an additional security measure, we have requested copies of the Attestation Agreements obtained from the unintended recipients for non-disclosure and HIPAA compliant destruction of your information.

We would be glad to talk with you about this matter. Please feel free to contact Stephen Peaden at 850-248-0241 if you have any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read 'SP', with a long horizontal line extending to the right.

Stephen Peaden, PT, DPT  
Owner, Restore Physical Therapy